

Refunds

RocketPOS Limited will only refund returned goods where defective or incorrect supplied goods are returned to us within seven days of receipt of the goods.

Rocketpos may at its sole discretion, refund or replace returned goods for other reasons if the following conditions are met:

1. Customers purchase the equipment from Rocket POS during LAST 7 DAYS.
2. Equipment has to be in same condition as they were received including packing, brochure, user manual etc
3. The purchaser must have Written consent from Rocket POS to return the goods
4. The purchaser pays the cost of returning the goods, except in circumstances where the customer has been dispatched an incorrect order by us.
5. No refund shall be issued until RocketPOS has received and inspected the goods.